

This website is owned by Mauritius Network Services Ltd. (“**MNS**”), and is operated, hosted and maintained by us. Our Privacy Policy sets out the types of personal data we collect, how we collect and process that data, who we may share this information with and the rights you have in this respect. MNS complies with its obligations as a processor under the Data Protection Act 2017. By using our website, you consent to the collection and use of your personal data in accordance with this Privacy Policy. Where you use our website on behalf of a third party you confirm that the third party has consented to the disclosure of his personal data to MNS and its uploading on the website.

1. The personal data we collect

When you are using our website, we may ask you to provide us with your personal data so that we may provide you with our services. We may collect, process, and transfer your personal data including:

- Identity and Contact Data
- Business Information
- Financial and Payment Data
- Technological Data
- Profile and Usage Data
- Physical Access Data
- Special Categories of Data

2. How we collect your personal data

The circumstance in which we may collect your personal data occurs when:

- You use any of our services
- You offer to provide, or provide, services to us
- You correspond with us, or provide any information directly to us
- You browse and/or interact on our website

3. We use cookies

Cookies are small text files placed on a visitor's computer, which identify it to our server. Cookies do not identify individual users, only the computer used to access the website. By using our website you agree that we may place cookies on your browser. You can choose to erase the cookies by modifying the setting in your browser which allows you to disable and enable the cookies yourself. If you choose to erase or reject our cookies it may impact the website overall performance.

4. How we use your personal data

MNS will only use your personal data for the following purposes:

- To improve our website
- To compile anonymous statistics, such as website usage
- For recruitment purposes
- To keep our services up to date
- To administer and manage our relationship with you
- To carry our background checks (where permitted)

- To analyse and improve our services and communications and to monitor compliance with our policies and standards
- To reply to your requests
- For marketing purposes such as distribution of newsletters and promotional materials

Please note that upon expiry of the applicable retention period we will securely destroy your personal data in accordance with applicable laws and regulations.

If you do not wish to receive marketing communications from us, contact us by email at mnsmail@mns.mu.

5. We may transfer your personal data

MNS may transfer the data subjects' personal data outside Mauritius as may be necessary for the purposes as mentioned above. If we transfer your personal data to other countries we will ensure that there are appropriate safeguards in place in regards to the protection of your personal data. We will use, share and safeguard the information as described above. We will not transfer personal data without explicit consent and we will ensure an adequate level of data protection is in force in the recipient country.

The transfer of your personal data to these countries will only take place in the following situations:

- When it is necessary for the services we provide you with
- When it is necessary for the establishment, exercise or defense of legal claims
- When it is necessary for the performance of a contract
- When it is subject to the safeguards that assure the protection of your personal information

If we transfer your personal data outside Mauritius we will rely on the applicable data protection derogation of the Data Protection Act 2017. If you are an individual from the European Union or the European Economic Area to whom we provide services, we will rely on the applicable derogation under Article 49 of the General Data Protection Regulation ((EU) 2016/679).

6. Your rights

You have various rights with respect to our use of your personal data:

- **Access:** You have the right to request a copy of the personal data we have on you
- **Accuracy:** You have the right to ensure that your personal data that we hold is up-to-date: accurate, current and complete
- **Complaints:** You have the right to lodge a complaint with the applicable supervisory authority if you believe that your data protection rights are being breached
- **Erasure:** You have the right to have your personal data erased when the personal data collected is no longer necessary for the purposes for which it was collected
- **Objecting:** You have the right to object to the processing of your personal data

If you wish to exercise any of the rights set out above, please contact us at mnsmail@mns.mu.

We will not keep your personal data for longer than what is necessary in order to fulfil the purposes we collected them for. This also includes the purposes of satisfying any accounting, reporting and legal requirements. Upon the determined expiry date we will securely destroy your personal data.

7. Disclosure

We will not sell or disclose your personal data without your consent. Any disclosure will only be to the extent as is required by law.

8. Changes to the Privacy Policy

This Privacy Policy may be changed at any time and your continued use of the website after we post any modifications to the Privacy Policy will constitute your acceptance of the revised version of the policy.

9. Contact us

If you have any questions in relation to the collection and use of your personal data by us, or wish that your personal data is modified/deleted from our records, please contact us by email at mnsmail@mns.mu, or by letter to: Mauritius Network Services Ltd, Silicon Avenue, Cybercity, Ebene, 72201, Republic of Mauritius.